

## Returns Information

Your complete satisfaction is our number one priority. If an item you order from Radiustoothbrush.com does not meet your expectations, simply return it by one of the methods below. Returns and exchanges must be made within 30 days from date of invoice.

### To Return an Item by Mail

1. Fill out the Reason for Return Section.
2. Item(s) purchased at the Multi Pack price and Gift Packs must be returned in full/entire pack.
3. Box the item(s) securely. Enclose the invoice or sales receipt plus all original packaging.
4. Mail the package via US Postal Service (USPS) regular delivery.
5. We will issue a credit to the original credit card for the cost of the item(s) and sales tax if applicable. Shipping and handling charges for the returned item(s) are not refundable

### To Exchange an Item by Mail

1. To exchange an item by mail, please fill out the Items to Be Exchanged Section, indicating the item you are returning and the new item you would like. Please be as specific as possible when describing the new item. For example, give the item name, color and if toothbrush whether right or left handed.
2. Item(s) purchased at the Multi Pack price and Gift Packs must be returned in full/entire pack.
3. Box the item(s) securely. Enclose the invoice or sales receipt plus all original packaging.
4. Mail the package via US Postal Service (USPS) regular delivery.
5. The item returned will be credited to the original credit card and the new item(s) will be charged to the same card. Gift items are not exchangeable. If returned they will be credited to the original credit card. Shipping and handling charges for the returned item(s) are not refundable, and shipping will be charged for the new item(s) sent.

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\_\_\_\_\_ Return      Reason: \_\_\_\_\_

\_\_\_\_\_ Exchange

Returning Item: \_\_\_\_\_ For: \_\_\_\_\_

Returning Item: \_\_\_\_\_ For: \_\_\_\_\_

Returning Item: \_\_\_\_\_ For: \_\_\_\_\_

If you have any questions or concerns regarding a return or exchange please contact us at:

[contact@radiustoothbrush.com](mailto:contact@radiustoothbrush.com) or (800) 626-6223