

Domestic Shipping Times

SHIPPING METHOD	SHIPPING TIMES	SHIPPING RATES
First Class Mail - United States Postal Service (USPS)	4 to 14 business days after shipping (may take longer)	\$1.22 and up Max weight 13 oz
Priority Mail - United States Postal Service (USPS)	3 to 6 business days after shipping	\$5.80 and up
UPS Next Day Air®	1 business day*	\$22.46 and up
UPS 2nd Day Air®	2 business days*	\$15.27 and up

* UPS Next Day Air and 2nd Day Air are guaranteed delivery by end of next business day or end of 2nd business day respectively, with exception of UPS legitimate cause for delivery interruption. All UPS orders must be placed by noon Eastern Standard Time to qualify.

- ✓ Most orders are shipped from Pennsylvania Monday-Friday, 9:00 – 5:00 EST. Orders placed over the weekend or when the offices are closed will be processed the next business day.
- ✓ Shipping rates for RADIUS Store Orders are calculated by product weight through the USPS or UPS shipping calculation software automatically. RADIUS processes orders on a first-come, first-serve basis. Most in stock orders to the U.S. via USPS will be processed within 1 -2 business days of receipt but during times of promotion or other exceptions processing times may vary.
- ✓ Applies to U.S. delivery addresses in the 50 states only, including Alaska and Hawaii. Shipping to Alaska, Hawaii, or APO/FPO Addresses may take longer
- ✓ RADIUS does not process orders or ship on the following Nationally Observed Holidays. Orders will be processed the following business day.
 - Christmas Day – December 25th
 - New Year's Day – January 1st
 - Good Friday – Friday before Easter Sunday
 - Memorial Day – Last Monday of May
 - United States Independence Day – July 4th
 - Labor Day – First Monday of September
 - Thanksgiving Day & Friday following – Last Thursday and Friday of November

International Shipping Times

- ✓ Most orders are shipped from Pennsylvania Monday-Friday, 9:00 – 5:00 EST. Orders placed over the weekend or when the offices are closed will be processed the next business day.
- ✓ Shipping rates for RADIUS Store Orders are calculated by product weight through the USPS shipping calculation software automatically. RADIUS processes orders on a first-come, first-serve basis. Most in stock will be processed within 1 -2 business days of receipt but during times of promotion or other exceptions processing times may vary.
- ✓ International orders will be delivered by (USPS) Express Mail or Priority Mail with estimated delivery of 3 to 5 or 5 to 10 business days respectively. Please see below for the list of countries that we ship to.
- ✓ Customers can calculate shipping costs by shipping option after desired items for purchase are placed in the shopping cart.

PLEASE NOTE: Shipping costs cover transportation only. Customers are responsible for any additional accessorial charges such as customs and duties assessed by your country. These charges will be collected when your order is delivered.

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 - Christmas Day – December 25th
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 - Good Friday – Friday before Easter Sunday
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 - Labor Day – First Monday of September
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- ✓ RADIUS ships to the following countries:

<u>A</u>	<u>C</u>	France	Israel	Mauritus	Slovenia
Andorra	Canada	France, Metropolitan	Italy	Mexico	Spain
Argentina	Cayman Islands	French Polynesia	<u>J</u>	<u>N</u>	Sweden
Aruba	Chile	<u>G</u>	Japan	Netherlands	Switzerland
Australia	China	Germany	Jordan	New Zealand	<u>I</u>
Austria	Costa Rica	Greece	<u>L</u>	Norway	Taiwan
<u>B</u>	Cyprus	Guadeloupe	Liechtenstein	<u>P</u>	Thailand
Bahamas	Czech Republic	<u>H</u>	Luxembourg	Poland	Turkey
Barbados	<u>D</u>	Vatican City State	<u>M</u>	Portugal	<u>U</u>
Belgium	Denmark	Hong Kong	Macau	Puerto Rico	United Kingdom
Belize	<u>F</u>	Hungary	Malaysia	<u>S</u>	<u>V</u>
Bermuda	Faroe Islands	<u>I</u>	Maldives	San Marino	Virgin Islands (US)

Brazil	Fiji	Iceland	Malta	Seychelles
Brunei Darussalam	Finland	Ireland (Erie)	Martinque	Singapore